

Who can use the services?



These services are for all people who need information about aged care options, or help to access aged care supports. This includes older people, their families, friends and others who want to link with aged care supports. The services are particularly aimed at helping people who:

- Live in rural or remote areas;
- Have a diverse cultural background;
- Have limited access to internet or other technologies;
- Identify as gender diverse;
- Are vulnerable, isolated, homeless or disadvantaged;
- Is experiencing dementia or poor mental health;
- Are unlikely to seek aged care support without assistance from others.