

# About Information Hubs



Information Hubs are designed to provide tailored information in a person's local community. Aged care expert staff and trained volunteers will be available to support, educate and assist people by informing and linking them with suitable aged care services. They aim to help local people build their own knowledge by guiding them through the steps from information to assessment to receiving care.

Some of the activities being offered in the Information Hubs include:

- Community workshops and information sessions
- Assistance with filling in forms
- Contacting My Aged Care
- Providing fact sheets, handouts and other resources
- Outreach services to support those who can't come into the centre
- Group support sessions
- Individual support sessions

There are 32 Information Hubs being tested in different locations around Australia during the trial.