

Aged Care System Navigator Measure

List of information hubs, community hubs and specialist support workers trials being led by COTA Australia

A total of 62 trials will be delivered – equivalent to 56 trials as follows:

- 32 information hub trials – equivalent to 30 full trials (28 x full trials plus 4 x 0.5 trials)
- 21 community hub trials – equivalent to 20 full trials (19 x full trials plus 2 x 0.5 trials)
- 9 specialist support worker trials – equivalent to 6 FTE

Trials in the Kimberley / Murchison / Pilbara regions are TBC

Indicative region	Type of trial	Delivery partner
National: 1 information hub trial		
1. Nationwide (to focus on 44 Aged Care Planning Regions as follows: <ul style="list-style-type: none"> • NSW: Far North Coast; Mid North Coast; New England; Hunter; Central West; Orana Far West; Riverina/ Murray; Norfolk Island and Lord Howe Island • NT: Alice Springs; Katherine and East Arnhem • QLD: Far North; Northern; Mackay; Fitzroy; Wide Bay; Darling Downs; South West; Central West and North West • SA: Flinders and Far North; Eyre Peninsula; South East; Riverland; Hills, Mallee and Southern; Yorke, Lower North and Barossa; Mid North) • TAS: North Western • VIC: Loddon-Mallee; Grampians; Barwon-South Western; Hume and Gippsland • WA: Kimberley; Mid West; Goldfields; Cocos (Keeling) Islands; Christmas Island; Wheatbelt; Great Southern and South West) 	Information hub (virtual)	Older Persons Advocacy Network in partnership with Seniors Rights Service Limited
ACT: 1 information hub trial and 1 community hub trial		
2. Australian Capital Territory and Queanbeyan	Information hub	Council of the Ageing (A.C.T.) Incorporated
3. Australian Capital Territory and Queanbeyan (including areas immediately proximate to Queanbeyan)	Community hub	A.C.T. Disability, Aged and Carer Advocacy Service Inc
NSW: 6 information hub trials, 3 community hub trials and 1 specialist support worker trial		
4. Greater Sydney (Inner West Sydney; South West Sydney; Western Sydney; South East Sydney; Northern Sydney; Western Sydney; Greater Western Sydney)	Information hub	Co.As.It. Italian Association of Assistance
5. Greater Sydney (specific locations are to be confirmed, but have been proposed as including the Nepean, Western Sydney, South West Sydney and South East Sydney council areas)	Information hub	Council on the Ageing NSW Inc
6. Dubbo and the Lachlan Valley	Information hub (0.5 equivalent)	Dementia Australia Limited
7. Illawarra Aged Care Planning Region (including the Wollongong, Shellharbour and Kiama LGAs)	Information hub	Multicultural Communities Council of Illawarra Incorporated
8. Inner Sydney, Parramatta and Liverpool areas	Information hub	Seniors Rights Service Limited

Indicative region		Type of trial	Delivery partner
9.	Northern Rivers (Far North Coast Aged Care Planning Region)	Information hub	Seniors Rights Service Limited
10.	Wollongong and surrounding areas	Community hub	Council on the Ageing NSW Inc
11.	Illawarra Aged Care Planning Region (including the Wollongong, Shellharbour and Kiama LGAs)	Community hub	Multicultural Communities Council of Illawarra Incorporated
12.	Dubbo	Community hub	Seniors Rights Service Limited
13.	Dubbo and the Lachlan Valley	Specialist support worker (0.5 FTE)	Dementia Australia Limited
NT: 2 information hub trials and 1 community hub trial			
14.	Greater Darwin area (with potential reach into surrounding communities such as Batchelor, Katherine and Nhulunbuy)	Information hub	Council on the Ageing NT
15.	Darwin and Tiwi Islands (to include other regional areas that are to be confirmed)	Information hub	National LGBTI Health Alliance
16.	Darwin and Alice Springs (with potential reach into surrounding communities such as Batchelor, Katherine and Nhulunbuy)	Community hub	Council on the Ageing NT
QLD: 6 information hub trials, 5 community hub trials and 2 specialist support worker trials			
17.	Wide Bay (Bundaberg; Gin Gin; North Burnett; Monto-Eidsvold; Gaynhad-Mundubbera; Kingaroy; Burrum-Fraser; Point Vernon; Pialba-Eli Waters; Torquay-Scarness-Kawungan; Urgandan-Wondunna; Booral-River Heads; Maryborough; Tinana; Granville; Kilkivan and Nanango)	Information hub	Aged and Disability Advocacy Australia
18.	Brisbane South Primary Health Network Area – Logan (Springwood-Kingston and Loganlea-Carbrook SA3s)	Information hub	Brisbane South PHN Ltd
19.	Brisbane South Primary Health Network Area – Cleveland (Cleveland-Stradbroke SA3)	Information hub	Brisbane South PHN Ltd
20.	Brisbane South Primary Health Network Area (SA3s not serviced by the trials to be delivered in the Springwood-Kingston, Loganlea-Carbrook and Cleveland-Stradbroke SA3s)	Information hub	Brisbane South PHN Ltd
21.	Brisbane South Primary Health Network Area	Information hub	Institute for Urban Indigenous Health Ltd
22.	Cabool Aged Care Planning Region	Information hub	Institute for Urban Indigenous Health Ltd
23.	Brisbane South Primary Health Network Area – Logan (Springwood-Kingston and Loganlea-Carbrook SA3s)	Community hub	Brisbane South PHN Ltd
24.	Brisbane South Primary Health Network Area – Cleveland (Cleveland-Stradbroke SA3)	Community hub	Brisbane South PHN Ltd
25.	Wide Bay (Bundaberg)	Community hub	Council on the Ageing Queensland Ltd
26.	Cabool Aged Care Planning Region	Community hub	Institute for Urban Indigenous Health Ltd
27.	<ul style="list-style-type: none"> • Queensland towns of Atherton, Ayr, Barcaldine, Bowen, Bribie Island, Charleville, Charters Towers, Cherbourg, Chinchilla, Clermont, Cloncurry, Cunnamulla, Dalby, Emerald, Goondiwindi, Hughenden, Innisfail, Kingaroy, Longreach, Mareeba, Mossman, Nambour, Nanango, Quilpie, Roma, Warwick, Winton • NSW towns of Moree, Walgett and Glen Innes 	Community hub	Annette McNee (trading as Agelink Consulting)
28.	Brisbane South Primary Health Network Area (all SA3s)	Specialist support worker (1 FTE)	Brisbane South PHN Ltd

Indicative region		Type of trial	Delivery partner
29.	Cabool, South Coast, Brisbane North, Brisbane South, Logan River Valley and West Moreton Aged Care Planning Regions	Specialist support worker (0.6 FTE)	Institute for Urban Indigenous Health Ltd
SA: 3 information hub trials, 1 community hub trial and 2 specialist support worker trials			
30.	Country South Australia (Yorke, Lower North and Barossa Aged Care Planning Regions including Gawler North; Gawler South; Lewiston; Two Wells; Barossa Angaston; Light; Lyndoch; Mallala; Nuriootpa; Tanunda; Clare; Port Broughton; Wakefield Barunga West; Kadina; Moonta; Wallaroo; Yorke Peninsula South; Minlaton; Stansbury and Maitland / Mid North Aged Care Planning Region including Jamestown; Peterborough and Port Pirie / Eyre Peninsula Aged Care Planning Region including Ceduna and Port Lincoln)	Information hub	Aged Rights Advocacy Service Inc.
31.	Country South Australia (South East, South Australia Aged Care Planning Region)	Information hub	Council on the Ageing (SA) Inc
32.	Whyalla and Riverland regions (including Renmark Painga, Berri, Loxton, Barmera, Waikerie and surrounding areas)	Information hub	UnitingSA Ltd
33.	Adelaide	Community hub	Council on the Ageing (SA) Inc
34.	Country South Australia	Specialist support worker (0.6 FTE)	Council on the Ageing (SA) Inc
35.	Country South Australia (Yorke, Lower North and Barossa Aged Care Planning Regions including Gawler North; Gawler South; Lewiston; Two Wells; Barossa Angaston; Light; Lyndoch; Mallala; Nuriootpa; Tanunda; Clare; Port Broughton; Wakefield Barunga West; Kadina; Moonta; Wallaroo; Yorke Peninsula South; Minlaton; Stansbury and Maitland / Mid North Aged Care Planning Region including Jamestown; Peterborough and Port Pirie / Eyre Peninsula Aged Care Planning Region including Ceduna and Port Lincoln)	Specialist support worker (0.8 FTE)	Aged Rights Advocacy Service Inc
TAS: 3 information hub trials, 2 community hub trials and 1 specialist support worker trial			
36.	Hobart and Greater Hobart (with outreach to Tasman; Glamorgan Spring Bay; Central Highlands; Huon and Kingborough)	Information hub	Council on the Ageing Tasmania Inc
37.	Greater Launceston (with outreach to Break O'Day, Dorset, GeorgeTown and Northern Midlands)	Information hub	Council on the Ageing Tasmania Inc
38.	Greater Hobart (including Hobart, Glenorchy, Clarence and Kinborough LGAs), Launceston (including Launceston and West Tamar LGAs) and North West Tasmania (including Burnie, Central Coast, Devonport and Latrobe LGAs)	Information hub	Migrant Resource Centre (Southern Tasmania) Incorporated
39.	State wide	Community hub	Council on the Ageing Tasmania Inc
40.	Greater Hobart (including Hobart, Glenorchy, Clarence and Kinborough LGAs), Launceston (including Launceston and West Tamar LGAs) and North West Tasmania (including Burnie, Central Coast, Devonport and Latrobe LGAs)	Community hub	Migrant Resource Centre (Southern Tasmania) Incorporated
41.	State wide	Specialist support worker (0.6 FTE)	Council on the Ageing Tasmania Inc
VIC: 7 information hub trials, 4 community hub trials and 1 specialist support worker trial			
42.	State wide	Information hub	Council on the Ageing (Victoria) Inc

Indicative region		Type of trial	Delivery partner
43.	City of Greater Dandenong	Information hub	Council on the Ageing (Victoria) Inc
44.	Bendigo sub-region of the Loddon Mallee Aged Care Planning Region	Information hub (0.5 equivalent)	Institute for Urban Indigenous Health Ltd in partnership with the Loddon-Mallee Aboriginal Reference Group (Bendigo District Aboriginal Cooperative Inc)
45.	Midura-Swan Hill sub-region of the Loddon Mallee Aged Care Planning Region	Information hub (0.5 equivalent)	Institute for Urban Indigenous Health Ltd in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services)
46.	Wangaratta LGA (including Wangaratta, Whitfield and Eldorado)	Information hub trial	Northeast Health Wangaratta
47.	Mildura, Robinvale and Swan Hill	Information hub trial	Sunraysia Mallee Ethnic Communities Council Inc
48.	Melbourne	Information hub trial	Housing for the Aged Action Group Inc
49.	Casey and Cardinia LGAs	Community hub	Council on the Ageing (Victoria) Inc
50.	Bendigo sub-region of the Loddon Mallee Aged Care Planning Region	Community hub (0.5 equivalent)	Institute for Urban Indigenous Health Ltd in partnership with the Loddon-Mallee Aboriginal Reference Group (Bendigo District Aboriginal Cooperative Inc)
51.	Midura-Swan Hill sub-region of the Loddon Mallee Aged Care Planning Region	Community hub (0.5 equivalent)	Institute for Urban Indigenous Health Ltd in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services)
52.	Wangaratta LGA (including Wangaratta, Whitfield and Eldorado)	Community hub	Northeast Health Wangaratta
53.	State wide	Specialist support worker (0.8 FTE)	Residential Care Rights Inc
WA: 3 information hub trials, 4 community hub trials and 2 specialist support worker trials (plus additional trials in the Kimberley, Murchison and Pilbara regions TBC)			
54.	Greater Perth (Metropolitan South West Aged Care Planning Region, with a focus on the local government authorities of Kwinana, Rockingham and Mandurah)	Information hub	Advocare Incorporated
55.	Greater Perth (Metropolitan South East Aged Care Planning Region and surrounding suburbs in the Greater Perth region)	Information hub	Council on the Ageing (Western Australia) Inc
56.	Greater Perth (with a focus on Bicton, Melville, East Fremantle, Inglewood, Maylands and North Perth) (will include telephone support to rural Western Australia)	Information hub (0.5 equivalent)	Dementia Australia Limited
57.	Greater Perth (Balcatta and Willetton)	Community hub	Chung Wah Association

Indicative region		Type of trial	Delivery partner
58.	Greater Perth (Metropolitan South East Aged Care Planning Region and surrounding suburbs in the Greater Perth region)	Community hub	Council on the Ageing (Western Australia) Inc
59.	Greater Perth (Metropolitan East, Metropolitan South East and Metropolitan South West Aged Care Planning Regions)	Community hub	National LGBTI Health Alliance
60.	Greater Perth (Metropolitan North, Metropolitan East, Metropolitan South West and Metropolitan South East Aged Care Planning Regions)	Community hub	Umbrella Multicultural Community Services Inc
61.	Greater Perth (Metropolitan South West Aged Care Planning Region, with a focus on the local government authorities of Kwinana, Rockingham and Mandurah)	Specialist support worker (0.6 FTE)	Advocare Incorporated
62.	Greater Perth (with a focus on Bicton, Melville, East Fremantle, Inglewood, Maylands and North Perth) (will include telephone support to rural Western Australia)	Specialist support worker (0.5 FTE)	Dementia Australia Limited
	Kimberley / Murchison / Pilbara	TBC	TBC