

# Aged Care Navigator Trial Site Locations & Contact Details

•As at June 2020

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<b>STATE/TERRITORY :</b>	Australia						
<b>TRIAL LOCATION:</b>	Australia						
<b>TRIAL SITE NAME:</b>	Virtual Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial to pilot a national chatbot, in partnership with Seniors Rights Service.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Older Persons Advocacy Network</b>						
<b>PARTNER WEBSITE:</b>	www.opan.com.au/navigators						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	1800 237 981						
<b>CONTACT PHONE:</b>	1800 700 600						
<b>EMAIL:</b>	navigators@opan.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	No	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.00am - 8.00pm	8.00am - 8.00pm	8.00am - 8.00pm	8.00am - 8.00pm	8.00am - 8.00pm			
<b>OTHER INFORMATION</b>							
<p>A chatbot function, Facebook group and online interactive webinars with a particular focus on the needs of older people in regional and rural regions</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Australian Capital Territory						
<b>TRIAL LOCATION:</b>	Australian Capital Territory and Queanbeyan						
<b>TRIAL SITE NAME:</b>	ACT Disability, Aged and Carer Advocacy Service						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in the Australian Capital Territory and Queanbeyan (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>A.C.T. Disability, Aged and Carer Advocacy Service Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.adacas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Gwen Davies						
<b>CONTACT PHONE:</b>	02 6242 5060						
<b>EMAIL:</b>	gwen@adacas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	No	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
Support for older people to access My Aged Care.							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Australian Capital Territory						
<b>TRIAL LOCATION:</b>	Australian Capital Territory and Queanbeyan						
<b>TRIAL SITE NAME:</b>	COTA ACT Aged Care Navigation Trial						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in the Australian Capital Territory and Queanbeyan (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (A.C.T.) Incorporated</b>						
<b>PARTNER WEBSITE:</b>	www.cotaact.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ingrid Pepper						
<b>CONTACT PHONE:</b>	02 62823777						
<b>EMAIL:</b>	ipepper@cotaact.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
Information Hub							

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<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Sydney						
<b>TRIAL SITE NAME:</b>	Co.As.It, Italian Association of Assistance						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Greater Sydney (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Co.As.It. Italian Association of Assistance</b>						
<b>PARTNER WEBSITE:</b>	www.coasit.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Fiorenza Lops						
<b>CONTACT PHONE:</b>	02 9564 0744						
<b>EMAIL:</b>	referrals@coasit.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>The trial will assist the older Italian community with access to aged care services via the provision of one to one support in language. This includes information dissemination and assistance with referral pathways, including online referrals to My Aged Care.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Wollongong / Illawarra						
<b>TRIAL SITE NAME:</b>	Wollongong Community Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Wollongong / Illawarra (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing NSW Inc</b>						
<b>PARTNER WEBSITE:</b>	www.cotansw.com.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	0438 431 817						
<b>EMAIL:</b>	acsn@cotansw.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	No	No	No	No	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
CLOSED	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>The Hub is a friendly relaxed place to learn more about aged care services Volunteers are available to answer questions about aged care and how to access Volunteers can assist with registering with My Aged Care and to navigate the website Assistance with filling in forms related to accessing aged care services is also available</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Sydney						
<b>TRIAL SITE NAME:</b>	Ashfield Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Greater Sydney (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing NSW Inc</b>						
<b>PARTNER WEBSITE:</b>	www.cotansw.com.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	0438 431 817						
<b>EMAIL:</b>	acsn@cotansw.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	No	No	Yes	No	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
CLOSED	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Volunteers support those who are looking for support through aged care services to learn about the aged care system and navigate the My Aged Care website. Volunteers speak both Cantonese and Mandarin to assist the local Chinese community. Support is available with completing forms and with registering for services with My Aged Care. Information is available about local services. Volunteers are available to speak to groups about the aged care system.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm.

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Dubbo and the Lachlan Valley						
<b>TRIAL SITE NAME:</b>	Dementia Australia Information Hub and Navigator Dubbo						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of an Information Hub Trial in Dubbo and the Lachlan Valley (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Dementia Australia Limited</b>						
<b>PARTNER WEBSITE:</b>	www.dementia.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Sharon Doyle						
<b>CONTACT PHONE:</b>	1800 100 500						
<b>EMAIL:</b>	dementianavigator@dementia.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	No	Yes	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Connecting people living with Dementia to services and supports in the Dubbo and surrounding areas. Providing resources, seminars and one on one assistance to navigate through the government-funded aged care system.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Dubbo and the Lachlan Valley						
<b>TRIAL SITE NAME:</b>	Dementia Australia Information Hub and Navigator Dubbo						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.5 full time equivalent) to support a Specialist Support Worker Trial in Dubbo and the Lachlan Valley (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Dementia Australia Limited</b>						
<b>PARTNER WEBSITE:</b>	www.dementia.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Sharon Doyle						
<b>CONTACT PHONE:</b>	1800 100 500						
<b>EMAIL:</b>	dementianavigator@dementia.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
Seminars	Distribution of Tailored Information	Assistance with Form Filling / Application Process	Outreach Services	Group Support by a Staff Member	Individual Support by a Staff Member	Group Peer Support by a Volunteer	Individual Peer Support by a Volunteer
Yes	No	No	Yes	Yes	No	No	No
<b>OPERATION HOURS</b>							
Monday	Tuesday	Wednesday	Thursday	Friday			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Connecting people living with Dementia to services and supports in the Dubbo and surrounding areas. Providing resources, seminars and one on one assistance to navigate through the government-funded aged care system.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Illawarra region						
<b>TRIAL SITE NAME:</b>	Illawarra Multicultural Aged Care Information & Community HUB						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in the Illawarra region (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Multicultural Communities Council of Illawarra Incorporated</b>						
<b>PARTNER WEBSITE:</b>	www.mcci.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	02 4229 7566						
<b>EMAIL:</b>	admin@mcci.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	Yes	No	Yes	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>The information and community HUB will be providing support for people aged 65 or over, their families and carers to navigate the aged care system and seek adequate support to meet their care and wellbeing needs.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Illawarra region						
<b>TRIAL SITE NAME:</b>	Illawarra Multicultural Aged Care Information & Community HUB						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in the Illawarra region (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Multicultural Communities Council of Illawarra Incorporated</b>						
<b>PARTNER WEBSITE:</b>	www.mcci.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	02 4229 7566						
<b>EMAIL:</b>	admin@mcci.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>The information and community HUB will be providing support for people aged 65 or over, their families and carers to navigate the aged care system and seek adequate support to meet their care and wellbeing needs.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Dubbo						
<b>TRIAL SITE NAME:</b>	Seniors Rights service - Community Hub - Dubbo						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Dubbo (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Seniors Rights Service</b>						
<b>PARTNER WEBSITE:</b>	www.seniorsrightsservice.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Lisa Johnston						
<b>CONTACT PHONE:</b>	0468 449 086						
<b>EMAIL:</b>	ljohnston@seniorsrightsservice.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
10.00am - 5.00pm	10.00am - 5.00pm	10.00am - 5.00pm	10.00am - 5.00pm	10.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Community Hubs are welcoming places where local volunteers share their knowledge of the aged care system with local people. Volunteers receive training and support to ensure they have up-to-date information and can guide people to think about what supports might be best suited to their needs. Some of the activities being offered in the Community Hubs include: Community workshops and information sessions Assistance with filling in forms Contacting My Aged Care Providing fact sheets, handouts and other resources Outreach services to support those who can't come into the centre Group support sessions Individual support sessions</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Inner Sydney						
<b>TRIAL SITE NAME:</b>	Seniors Rights Service Sydney Homelessness Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Inner Sydney (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Seniors Rights Service Limited</b>						
<b>PARTNER WEBSITE:</b>	www.seniorsrightsservice.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Janette Fitzgerald						
<b>CONTACT PHONE:</b>	92813600						
<b>EMAIL:</b>	jfitzgerald@seniorsrightsservice.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.30pm	CLOSED	9.00am - 4.30pm	CLOSED	CLOSED			
<b>OTHER INFORMATION</b>							
A service for people who are homeless or risk of homelessness							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



<b>STATE/TERRITORY :</b>	New South Wales						
<b>TRIAL LOCATION:</b>	Northern Rivers Region						
<b>TRIAL SITE NAME:</b>	Seniors Rights Service -Information Hub- Northern Rivers						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in the Northern Rivers region (New South Wales).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Seniors Rights Service Limited</b>						
<b>PARTNER WEBSITE:</b>	www.seniorsrightsservice.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Gerard Dunlop						
<b>CONTACT PHONE:</b>	(02) 6621 1070						
<b>EMAIL:</b>	gdunlop@seniorsrightsservice.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Information Hubs are designed to provide tailored information in a person’s local community. Aged care expert staff will be available to support, educate and assist people by informing and linking them with suitable aged care services. They will help local people build their own knowledge by guiding them through the steps from information to assessment to receiving care. Some of the activities being offered in the Information Hubs include: Community workshops and information sessions Assistance with filling in forms Contacting My Aged Care Providing fact sheets, handouts and other resources Outreach services to support those who can’t come into the centre Group support sessions Individual support sessions</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Northern Territory						
<b>TRIAL LOCATION:</b>	Darwin (Northern Territory), to also service Nhulunbuy, Katherine, Tennant Creek, Alice Springs and surrounding communities.						
<b>TRIAL SITE NAME:</b>	COTA NT						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Darwin (Northern Territory), to also service Nhulunbuy, Katherine, Tennant Creek, Alice Springs and surrounding communities.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing NT</b>						
<b>PARTNER WEBSITE:</b>	www.cotant.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Debbie Pepper						
<b>CONTACT PHONE:</b>	423828588						
<b>EMAIL:</b>	agedcare_darwin@cotant.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	No	No	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am-2.00pm	CLOSED	9.00am-2.00pm	CLOSED	9.00am-2.00pm			
<b>OTHER INFORMATION</b>							
<p>COTA NT's Aged Care navigators located in Darwin and Alice Springs will be able to assist seniors with information about the Aged Care System and how to access services through My Aged Care. This can be done face to face, over the phone or through an intermediary.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Northern Territory						
<b>TRIAL LOCATION:</b>	Darwin (Northern Territory), to also service Nhulunbuy, Katherine, Tennant Creek, Alice Springs and surrounding communities.						
<b>TRIAL SITE NAME:</b>	COTA NT						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Darwin (Northern Territory), to also service Nhulunbuy, Katherine, Tennant Creek, Alice Springs and surrounding communities.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing NT</b>						
<b>PARTNER WEBSITE:</b>	www.cotant.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Janet Brown						
<b>CONTACT PHONE:</b>	466544552						
<b>EMAIL:</b>	agedcare_darwin@cotant.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	No	No	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am to 2.00pm	9.00am to 2.00pm	9.00am to 2.00pm	9.00am to 2.00pm	9.00am to 2.00pm			
<b>OTHER INFORMATION</b>							
<p>COTA NT's Aged Care navigators located in Darwin and Alice Springs will be able to assist seniors with information about the Aged Care System and how to access services through My Aged Care. This can be done face to face, over the phone or through an intermediary.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Northern Territory						
<b>TRIAL LOCATION:</b>	Darwin region						
<b>TRIAL SITE NAME:</b>	Information Hub Darwin						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Darwin and the greater Darwin region (Northern Territory).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>National LGBTI Health Alliance</b>						
<b>PARTNER WEBSITE:</b>	<a href="http://www.ntahc.org.au/">http://www.ntahc.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Mark Halton						
<b>CONTACT PHONE:</b>	08 8944 7777						
<b>EMAIL:</b>	mark.halton@ntahc.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
CLOSED	CLOSED	CLOSED	CLOSED	CLOSED			
<b>OTHER INFORMATION</b>							
<p>NTAHC - We are the key non-government organisation working in the area of blood-borne viruses, education and support in the Northern Territory. We are committed to improving the health and wellbeing of all Territorians living with blood-borne viruses. Our service delivery operates from a holistic approach in accordance with the objectives of the Ottawa Charter (1986), and guided by key national and Northern Territory policies and legislation.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Wide Bay						
<b>TRIAL SITE NAME:</b>	Aged and Disability Advocacy Australia Wide Bay.						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Wide Bay (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Aged and Disability Advocacy Australia</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://adaaustralia.com.au/?s=navigator">https://adaaustralia.com.au/?s=navigator</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1800 700 600						
<b>EMAIL:</b>	info@adaaustralia.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
Seminars, Tailored information, Outreach Services, Group and individual support by staff.							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Logan Region Brisbane South						
<b>TRIAL SITE NAME:</b>	Community Hub Trial in the Logan Region Brisbane South Primary Health Network Area (Queensland).						
<b>SERVICE PROVIDED:</b>	Delivery of a Community Hub Trials in the Logan Region Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://bsphn.org.au/">https://bsphn.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Tracey-Ann Aubrey						
<b>CONTACT PHONE:</b>	073808 7233						
<b>EMAIL:</b>	reception@lacota.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Community workshops and information sessions Assistance with filling in forms Contacting My Aged Care Providing fact sheets, handouts and other resources Outreach services to support those who can't come into the centre Group support sessions Individual support sessions</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Cleveland Region						
<b>TRIAL SITE NAME:</b>	Brisbane South PHN Community Hub Cleveland-Stradbroke						
<b>SERVICE PROVIDED:</b>	Delivery of a Community Hub Trials in the Cleveland Region Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://donaldsimpsoncentre.com.au/">https://donaldsimpsoncentre.com.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Chris Roberts						
<b>CONTACT PHONE:</b>	073821 1089						
<b>EMAIL:</b>	chrisroberts@thedsc.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Individual and group information and activities held within the Donald Simpson Centre or within suburbs in the Cleveland-Stradbroke communities. Locations such as Capalaba, Sheldon, Ormiston, Wellington Point, Cleveland, Thornlands, Mount Cotton, Victoria Pt, Redland Bay, Victoria Point West, North Stradbroke Island, Point Lookout, Amity Point, Dunwich, Amity Perulpa Island, Peel Island, Russell Island, Lamb Island, Macleay Island, Coochiemudlo Island and Karragarra Island are possible locations for sessions. Support for Culturally and Linguistically Diverse People and Aboriginal and Torres Strait Islander people will also be available via face to face, over the phone or in group sessions to help raise awareness of Aged Care services and promote engagement.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Logan Region of the Brisbane South						
<b>TRIAL SITE NAME:</b>	Brisbane South PHN - Information Hub Logan						
<b>SERVICE PROVIDED:</b>	Delivery of a Information Hub Trials in the Logan Region of the Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://lacota.org.au/">https://lacota.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Tracey-Ann Aubrey						
<b>CONTACT PHONE:</b>	073808 7233						
<b>EMAIL:</b>	reception@lacota.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	No	Yes	No	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.30am - 4.00pm	8.30am - 4.00pm	8.30am - 4.00pm	8.30am - 4.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Monthly Information Seminars held within the Logan Central Community Centre and at other locations within - Kingston, Logan Central, Logan City, Woodridge, Karawatha, Berrinba, Underwood, Rochdale, Rochdale South, Slacks Creek, Priestdale, Daisy Hill, Springwood, Tanah Merah, Shailer Park, Loganholme, Cornubia, Carbrook Meadowbrook, Loganlea, Chambers Flat, Logan Reserve, Waterford, Waterford West, Bethania. Support over the phone is also provided by LACOTA as part of the trial activities. Information sessions targeted specifically for Culturally and Linguistically Diverse people and Aboriginal and Torres Strait Islander people is also available.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Cleveland Region						
<b>TRIAL SITE NAME:</b>	Brisbane South PHN Information Hub Cleveland-Stradbroke						
<b>SERVICE PROVIDED:</b>	Delivery of an Information Hub Trials in the Cleveland Region Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://donaldsimpsoncentre.com.au/">https://donaldsimpsoncentre.com.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Chris Roberts						
<b>CONTACT PHONE:</b>	073821 1089						
<b>EMAIL:</b>	chrisroberts@thedsc.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	No	Yes	No	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Monthly seminars, phone support, face to face support held within the Donald Simpson Centre or at other possible locations such as Capalaba, Sheldon, Ormiston, Wellington Point, Cleveland, Thornlands, Mount Cotton, Victoria Pt, Redland Bay, Victoria Point West North Stradbroke Island, Point Lookout, Amity Point, Dunwich, Amity, Perulpa Island, Peel Island, Russell Island, Lamb Island, Macleay Island, Coochiemudlo Island, Karragarra Island. Contact the Donald Simpson Centre for dates and times of available sessions. Seminars will also be held for Culturally and Linguistically Diverse people as well as Aboriginal and Torres Strait Islander people who are needing information and help with government aged care services.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Brisbane South						
<b>TRIAL SITE NAME:</b>	Brisbane South PHN Mobile Information Hub - ADA Australia						
<b>SERVICE PROVIDED:</b>	Delivery of a mobile Information Hub Trials across the Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://adaaustralia.com.au/">https://adaaustralia.com.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Rebecca Daniloff						
<b>CONTACT PHONE:</b>	073637 6000						
<b>EMAIL:</b>	rebecca.daniloff@adaaustralia.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	No	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Information seminars and group sessions will be delivered in the Brisbane South region. These sessions will be interactive with the opportunity for attendees to ask questions and workshop ideas. Telephone and face to face support is also available for people needing assistance with aged care services. Information sessions for Culturally and Linguistically Diverse People and Aboriginal and Torres Strait Islander peoples are also available.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Brisbane South						
<b>TRIAL SITE NAME:</b>	Brisbane South PHN - Specialist Support Worker						
<b>SERVICE PROVIDED:</b>	Provision of a specialist support worker (1 full time equivalent) to support a Specialist Support Worker Trial in the Brisbane South Primary Health Network Area (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Brisbane South PHN Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.bsphn.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Marion Dwyer						
<b>CONTACT PHONE:</b>	0428 659 950						
<b>EMAIL:</b>	agedcare@bsphn.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>If you or your loved one requires more specialised assistance to navigate the aged care system the Specialist Support Worker can help. Assistance can be provided face to face or over the phone.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Wide Bay						
<b>TRIAL SITE NAME:</b>	Bundaberg Community Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Wide Bay (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing Queensland Ltd</b>						
<b>PARTNER WEBSITE:</b>	cotaqld.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Paul Gabbert						
<b>CONTACT PHONE:</b>	33162913						
<b>EMAIL:</b>	agedcarenavigator@cotaqld.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	No	Yes	No	No	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>1. Volunteer led community information sessions for groups. 2. Information and support for organisations who provide assistance for people who experience additional barriers accessing aged care services.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Cabool region						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in the Cabool aged care planning region (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Brisbane South						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Brisbane South (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Cabool region						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in the Cabool aged care planning region (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	Institute for Urban Indigenous Health Ltd						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Queensland						
<b>TRIAL LOCATION:</b>	Cabool, South Coast, Brisbane North, Brisbane South, Logan River Valley and West Moreton						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.6 full time equivalent) to support a Specialist Support Worker Trial in the Cabool, South Coast, Brisbane North, Brisbane South, Logan River Valley and West Moreton aged care planning regions (Queensland).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Country South Australia						
<b>TRIAL SITE NAME:</b>	Aged Right Advocacy Service						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Country South Australia (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Aged Rights Advocacy Service Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.sa.agedrights.asn.au/">https://www.sa.agedrights.asn.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Cata Nadile						
<b>CONTACT PHONE:</b>	0455 434 188						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	No	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>We are a mobile Information support worker and Specialist support worker delivering a information hub outreach service to Country South Australia. Activities delivered both individually or group peer support. Location of the trial regions but not limited to : Yorke; lower north; Barossa;Mid north; Eyre Peninsula;</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Country South Australia						
<b>TRIAL SITE NAME:</b>	Aged Right Advocacy Service						
<b>SERVICE PROVIDED:</b>	Provision of a specialist support worker (0.8 full time equivalent) to support a Specialist Support Worker Trial in Country South Australia (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Aged Rights Advocacy Service Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.sa.agedrights.asn.au/">https://www.sa.agedrights.asn.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Cata Nadile						
<b>CONTACT PHONE:</b>	0455 434 188						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	No	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>We are a mobile Information support worker and Specialist support worker delivering a information hub outreach service to Country South Australia. Activities delivered both individually or group peer support. Location of the trial regions but not limited to : Yorke; lower north; Barossa;Mid north; Eyre Peninsula;</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Adelaide						
<b>TRIAL SITE NAME:</b>	COTA SA						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Adelaide (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (SA) Inc</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.cotasa.org.au/programs/aged-care-navigators.aspx">https://www.cotasa.org.au/programs/aged-care-navigators.aspx</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Helen Morley						
<b>CONTACT PHONE:</b>	08 8232 0422						
<b>EMAIL:</b>	hmorley@cotasa.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Community Hubs, hosted by trained peer volunteers, will provide a variety of activities to support and inform the LGBTI community in Metro Adelaide, on understanding, navigating and engaging with Government Aged Care , including My Aged Care. In addition, social gatherings and Healthy Ageing Forums will be available. Assistance can be individual or in small groups and is free.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Country South Australia						
<b>TRIAL SITE NAME:</b>	COTA SA						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Country South Australia (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (SA) Inc</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.cotasa.org.au/programs/aged-care-navigators.aspx">https://www.cotasa.org.au/programs/aged-care-navigators.aspx</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Helen Morley						
<b>CONTACT PHONE:</b>	1800 182 324						
<b>EMAIL:</b>	hmorley@cotasa.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>You can access face to face Aged Care information and support at Information Hubs located in various towns in the South East. The support at the Hubs is provided by trained peer volunteers and or, a local COTA SA staff member. In addition, or if you prefer, you can receive more specialist telephone and or online support from Helen Morley, the COTA SA Aged Care Specialist Support Worker.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Country South Australia						
<b>TRIAL SITE NAME:</b>	COTA SA						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.6 full time equivalent) to support a Specialist Support Worker Trial in Country South Australia (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (SA) Inc</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.cotasa.org.au/programs/aged-care-navigators.aspx">https://www.cotasa.org.au/programs/aged-care-navigators.aspx</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Helen Morley						
<b>CONTACT PHONE:</b>	1800 182 324						
<b>EMAIL:</b>	hmorley@cotasa.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	No	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>You can access face to face Aged Care information and support at Information Hubs located in various towns in the South East. The support at the Hubs is provided by trained peer volunteers and or, a local COTA SA staff member. In addition, or if you prefer, you can receive more specialist telephone and or online support from Helen Morley, the COTA SA Aged Care Specialist Support Worker.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	South Australia						
<b>TRIAL LOCATION:</b>	Riverland and Whyalla						
<b>TRIAL SITE NAME:</b>	The Information Hub Trial delivered by UnitingSA in the Riverland and Whyalla (South Australia)						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Riverland and Whyalla (South Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>UnitingSA Ltd - Ethnic Link</b>						
<b>PARTNER WEBSITE:</b>	www.AgedCareNavigators.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1800 648 598						
<b>EMAIL:</b>	ethniclinks@unitingsa.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.00am to 8.00pm	8.00am to 8.00pm	8.00am to 8.00pm	8.00am to 8.00pm	8.00am to 8.00pm			
<b>OTHER INFORMATION</b>							
<p>An Information Hub connecting multicultural communities in the Riverland and Whyalla with aged care services. This includes connection with My Aged Care and navigation support through in-person assistance, telephone advice and information sessions delivered in different languages.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Tasmania						
<b>TRIAL SITE NAME:</b>	Working It Out Inc						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing Tasmania Inc</b>						
<b>PARTNER WEBSITE:</b>	www.workingitout.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Olivia Hogarth						
<b>CONTACT PHONE:</b>	62311200						
<b>EMAIL:</b>	liv@workingitout.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
Seminars	Distribution of Tailored Information	Assistance with Form Filling / Application Process	Outreach Services	Group Support by a Staff Member	Individual Support by a Staff Member	Group Peer Support by a Volunteer	Individual Peer Support by a Volunteer
Yes	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
Monday	Tuesday	Wednesday	Thursday	Friday			
CLOSED	9:00am - 4:30pm	9:00am - 4:30pm	9:00am - 4:30pm	9:00am - 4:30pm			
<b>OTHER INFORMATION</b>							
<p>A free and friendly LGBTI community state-wide service to help you navigate the aged care system. Contact Working It Out to host a group information session; for LGBTI-specific information and support face-to-face, over the phone or online; or for user-friendly resources about the aged care system and how it works.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Hobart						
<b>TRIAL SITE NAME:</b>	COTA Tasmania						
<b>SERVICE PROVIDED:</b>	Delivery of an Information Hub Trials in Hobart Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing Tasmania Inc</b>						
<b>PARTNER WEBSITE:</b>	www.cotatas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	362313265						
<b>EMAIL:</b>	admin@cotatas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	No	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							
<p>COTA Tasmania offers a free and friendly community service to help you to navigate the aged care system. We offer group information sessions, individual support by phone or in person, user friendly information (printed and online) and assistance with filling in the necessary forms.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Launceston						
<b>TRIAL SITE NAME:</b>	COTA Tasmania						
<b>SERVICE PROVIDED:</b>	Delivery of an Information Hub Trials in Launceston Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing Tasmania Inc</b>						
<b>PARTNER WEBSITE:</b>	www.cotatas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	362313265						
<b>EMAIL:</b>	admin@cotatas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	No	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							
<p>COTA Tasmania offers a free and friendly community service to help you to navigate the aged care system. We offer group information sessions, individual support by phone or in person, user friendly information (printed and online) and assistance with filling in the necessary forms.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Tasmania						
<b>TRIAL SITE NAME:</b>	COTA Tasmania						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.6 full time equivalent) to support a Specialist Support Worker Trial in Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing Tasmania Inc</b>						
<b>PARTNER WEBSITE:</b>	www.cotatas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	362313265						
<b>EMAIL:</b>	admin@cotatas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
Seminars	Distribution of Tailored Information	Assistance with Form Filling / Application Process	Outreach Services	Group Support by a Staff Member	Individual Support by a Staff Member	Group Peer Support by a Volunteer	Individual Peer Support by a Volunteer
Yes	Yes	No	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
Monday	Tuesday	Wednesday	Thursday	Friday			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							
<p>COTA Tasmania offers a free and friendly community service to help you to navigate the aged care system. We offer group information sessions, individual support by phone or in person, user friendly information (printed and online) and assistance with filling in the necessary forms.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Tasmania.						
<b>TRIAL SITE NAME:</b>	Migrant Resource Centre Tasmania						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Migrant Resource Centre (Southern Tasmania) Incorporated</b>						
<b>PARTNER WEBSITE:</b>	www.mrctas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Josie Young						
<b>CONTACT PHONE:</b>	03 6221 0999						
<b>EMAIL:</b>	jyoung@mrctas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	Yes	Yes	No	No	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>The Age Care Navigator Program provides information on health and community supports available to Culturally and Linguistically Diverse older people living in Tasmania.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Tasmania						
<b>TRIAL LOCATION:</b>	Tasmania.						
<b>TRIAL SITE NAME:</b>	Migrant Resource Centre Tasmania						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Tasmania.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Migrant Resource Centre (Southern Tasmania) Incorporated</b>						
<b>PARTNER WEBSITE:</b>	www.mrctas.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Josie Young						
<b>CONTACT PHONE:</b>	03 6221 0999						
<b>EMAIL:</b>	jyoung@mrctas.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	No	Yes	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>The Age Care Navigator Program provides information on health and community supports available to Culturally and Linguistically Diverse older people living in Tasmania.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Casey-Cardinia						
<b>TRIAL SITE NAME:</b>	Delivery of one Community Hub Trial in Casey-Cardinia (Victoria).						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Casey-Cardinia (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (Victoria) Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.cotavic.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1300135090						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	City of Dandenong						
<b>TRIAL SITE NAME:</b>	Delivery of one Information Hub Trial in the City of Dandenong (Victoria).						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in the City of Dandenong (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (Victoria) Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.cotavic.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1300135090						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	No	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Victoria.						
<b>TRIAL SITE NAME:</b>	Victoria-wide Telephone Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one state-wide telephone Information Hub Trial in Victoria.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council on the Ageing (Victoria) Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.cotavic.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1300135090						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	Yes	Yes	No	No	No	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm	9.30am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>This is a free telephone information line. Contact this number for general information about registering for aged care services and locating services providers. A Volunteer Information Officer will call you back within one working day. We will refer you on to an appropriate service if further information is required. You can also email us : <a href="mailto:cotawise.services@cotavic.org.au">cotawise.services@cotavic.org.au</a></p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Melbourne						
<b>TRIAL SITE NAME:</b>	Aged Care Navigator - Specialist Support Worker						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.8 full time equivalent) to support a state-wide Specialist Support Worker Trial in Victoria.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Residential Care Rights Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="http://era.asn.au/">http://era.asn.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	0437 852 426						
<b>CONTACT PHONE:</b>	1800 700 600						
<b>EMAIL:</b>	cassie.browne@era.asn.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	No	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm			
<b>OTHER INFORMATION</b>							
<p>We offer personalised support to navigate the aged care system. We can provide information, answer your questions, and support you through the process of registering for aged care services. If you are confused or your situation is complicated, we can explain your options and support you to take the next step. Support is provided by a specialist worker with aged care experience. Workshops are available for community groups interested in learning more about the aged care system. Secondary consultation and education sessions available for professionals working with older people.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Regional Victoria (Victoria)						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of a Community Hub Trial in regional Victoria (Victoria), in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Regional Victoria (Victoria)						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of an Community Hub Trial in regional Victoria (Victoria), in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	No	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Regional Victoria (Victoria)						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of a Information Hub Trial in regional Victoria (Victoria), in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	Yes	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Regional Victoria (Victoria)						
<b>TRIAL SITE NAME:</b>	IUIH						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of an Information Hub Trial in regional Victoria (Victoria), in partnership with the Loddon-Mallee Aboriginal Reference Group (Mallee District Aboriginal Services).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Institute for Urban Indigenous Health Ltd</b>						
<b>PARTNER WEBSITE:</b>	www.iuih.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	D. Horton						
<b>CONTACT PHONE:</b>	07 36489500						
<b>EMAIL:</b>	Deanna.Horton@iuih.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm	9.00am - 4.00pm			
<b>OTHER INFORMATION</b>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Wangaratta						
<b>TRIAL SITE NAME:</b>	Well Ageing Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Wangaratta (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Northeast Health Wangaratta</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.northeasthealth.org.au/wave/">https://www.northeasthealth.org.au/wave/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Nadia Tilson						
<b>CONTACT PHONE:</b>	1800 319 333						
<b>EMAIL:</b>	nadia.tilson@nhw.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	Yes	Yes	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	11.00am - 3.00pm	9.00am - 5.00pm	11.00am - 3.00pm			
<b>OTHER INFORMATION</b>							
<p>The Well Ageing Info Hub provides information on health and community supports available to older people living in the Rural City of Wangaratta and surrounding areas. Located at the Wangaratta Government Centre foyer &amp; staffed by our friendly volunteers between 10am – 2pm on Thursdays. You can also email or phone the hub anytime and one of the volunteers will get back to you during hub opening hours.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Wangaratta						
<b>TRIAL SITE NAME:</b>	Well Ageing Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Wangaratta (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Northeast Health Wangaratta</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.northeasthealth.org.au/wave/">https://www.northeasthealth.org.au/wave/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Nadia Tilson						
<b>CONTACT PHONE:</b>	1800 319 333						
<b>EMAIL:</b>	nadia.tilson@nhw.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	11.00am - 3.00pm	9.00am - 5.00pm	11.00am - 3.00pm			
<b>OTHER INFORMATION</b>							
<p>The Well Ageing Info Hub provides information on health and community supports available to older people living in the Rural City of Wangaratta and surrounding areas. Located at the Wangaratta Government Centre foyer &amp; staffed by our friendly volunteers between 10am – 2pm on Thursdays. You can also email or phone the hub anytime and one of the volunteers will get back to you during hub opening hours.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Mildura and Swan Hill (including Robinvale) and Wentworth						
<b>TRIAL SITE NAME:</b>	Sunraysia Mallee Ethnic Communities Council						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in the Mildura and Swan Hill (including Robinvale) Local Government Area (Victoria) and the Wentworth Local Government Area (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Sunraysia Mallee Ethnic Communities Council Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="http://www.smeccinc.org/">http://www.smeccinc.org/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	03 5022 1006						
<b>EMAIL:</b>	clients@smecc.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Sunraysia Mallee Ethnic Communities Council are an information hub for the Aged Care System Navigator program. We aim to provide tailored aged care information to local community members within the Sunraysia region. We can support and educate those who need assistance navigating the aged care system, including those community members from culturally and linguistically diverse populations. Services offered include: Community workshops and information sessions Assistance filling in forms Both individual and outreach support service Provision of fact sheets and resource material For further information, contact Sunraysia Mallee Ethnic Communities Council on 5022 1006 or visit us at 107-111 Twelfth Street, Mildura, VIC, 3500</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Victoria						
<b>TRIAL LOCATION:</b>	Delivery of one Information Hub Trial in Melbourne (Victoria).						
<b>TRIAL SITE NAME:</b>	Housing for the Aged Action Group						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Melbourne (Victoria).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>The Housing for the Aged Action Group Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.older tenants.org.au/i-need-help/help-navigating-aged-care">https://www.older tenants.org.au/i-need-help/help-navigating-aged-care</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Gemma White						
<b>CONTACT PHONE:</b>	03 9654 7389						
<b>EMAIL:</b>							
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	No	Yes	No	Yes	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
10.00am - 4.00pm	10.00am - 4.00pm	10.00am - 4.00pm	10.00am - 4.00pm	10.00am - 4.00pm			
<b>OTHER INFORMATION</b>							
<p>This service will assist you to register with My Aged Care - the starting point for accessing all aged care services. Prepare you for what to expect when you contact My Aged Care and what will happen when you get referred for an aged care assessment Refer you to services who can provide additional support</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm



## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Advocare Information Hub and Specialist Advocate Greater Perth: Rockingham Kwinana and Mandurah						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Advocare Incorporated</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.advocare.org.au/">https://www.advocare.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Justine Martyr						
<b>CONTACT PHONE:</b>	08 9479 7566						
<b>EMAIL:</b>	rights@advocare.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm			
<b>OTHER INFORMATION</b>							
<p>Advocare's specialist advocate provides information; outreach sessions; workshops and face-to-face support about how to access and navigate aged care and overcome some of the barriers to accessing care. Call us now to arrange a session or to access support from our specialist advocate.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Advocare Information Hub and Specialist Advocate Greater Perth: Rockingham Kwinana and Mandurah						
<b>SERVICE PROVIDED:</b>	Provision of a specialist support worker (0.6 full time equivalent) to support a Specialist Support Worker Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Advocare Incorporated</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.advocare.org.au/">https://www.advocare.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Justine Martyr						
<b>CONTACT PHONE:</b>	08 9479 7566						
<b>EMAIL:</b>	rights@advocare.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	Yes	Yes	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm	8.30am - 4.30pm			
<b>OTHER INFORMATION</b>							
<p>Advocare's specialist advocate provides information; outreach sessions; workshops and face-to-face support about how to access and navigate aged care and overcome some of the barriers to accessing care. Call us now to arrange a session or to access support from our specialist advocate.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Chung Wah Association						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Chung Wah Association</b>						
<b>PARTNER WEBSITE:</b>	chungwahcac.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Vanessa Tan						
<b>CONTACT PHONE:</b>	08 9328 3988						
<b>EMAIL:</b>	vanessa.tan@chungwahcac.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	Yes	No	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>We provide group seminars and talks at our community hubs with tailored information available for the public. We also provide one to one assistance with filling in forms and the application process.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	COTA (WA) Community Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Information Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council On The Ageing (Western Australia) Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.cotawa.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1300 025 298						
<b>EMAIL:</b>	agedcareinformation@cotawa.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
CLOSED	9.00am - 12.00pm	CLOSED	9.00am - 12.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Face to face service, drop in or by appointment. Information and help to engage with the Aged Care System including information about the Aged Care System, My Aged Care, services available, assessments and what to expect. Help to connect with My Aged Care, help to understand what support services are available and how to access them, hands on support and tailored information.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	COTA (WA) Information Hub						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Council On The Ageing (Western Australia) Inc.</b>						
<b>PARTNER WEBSITE:</b>	www.cotawa.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Ask for Navigator						
<b>CONTACT PHONE:</b>	1300 025 298						
<b>EMAIL:</b>	agedcareinformation@cotawa.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
No	No	Yes	No	No	No	Yes	Yes
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
10.00am - 3.00pm	10.00am - 3.00pm	10.00am - 3.00pm	10.00am - 3.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>We provide services face to face, by telephone and email. Information and help to engage with the Aged Care System including information about the Aged Care System, My Aged Care, services available, assessments and what to expect. Help to connect with My Aged Care, help to understand what support services are available and how to access them, hands on support and tailored information. We also have speakers available who can visit Seniors' groups and clubs to provide information about aged care.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Dementia Australia Information Hub and Navigator Perth						
<b>SERVICE PROVIDED:</b>	Delivery of 0.5 of an Information Hub Trial in Greater Perth (Western Australia), with telephone support to rural Western Australia.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Dementia Australia Limited</b>						
<b>PARTNER WEBSITE:</b>	www.dementia.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Kim McNally						
<b>CONTACT PHONE:</b>	1800100500						
<b>EMAIL:</b>	dementianavigator@dementia.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	No	Yes	No	No	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Connecting people living with Dementia to services and supports in Perth and greater WA. Providing resources, seminars and one-on-one assistance to navigate access to government funded aged care services.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Dementia Australia Information Hub and Navigator Perth						
<b>SERVICE PROVIDED:</b>	Provision of one specialist support worker (0.5 full time equivalent) to support a Specialist Support Worker Trial in Greater Perth (Western Australia), with telephone support to rural Western Australia.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Dementia Australia Limited</b>						
<b>PARTNER WEBSITE:</b>	www.dementia.org.au						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Kim McNally						
<b>CONTACT PHONE:</b>	1800100500						
<b>EMAIL:</b>	dementianavigator@dementia.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	No	Yes	Yes	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>Connecting people living with Dementia to services and supports in Perth and greater WA. Providing resources, seminars and one-on-one assistance to navigate access to government funded aged care services.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Community Hub WA,						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>National LGBTI Health Alliance</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.grai.org.au">https://www.grai.org.au</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	June Lowe						
<b>CONTACT PHONE:</b>	08 9436 3422						
<b>EMAIL:</b>	chair@grai.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	No	No	No	Yes	No	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm	9.00am - 5.00pm			
<b>OTHER INFORMATION</b>							
<p>GRAI - GRAI was established in Perth, Western Australia in August 2005 to support GLBTI into ageing. Primarily this has focused on quality housing options and services for older and ageing people of diverse sexualities and gender identities.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Greater Perth						
<b>TRIAL SITE NAME:</b>	Umbrella Multicultural Community Care Services Inc.						
<b>SERVICE PROVIDED:</b>	Delivery of one Community Hub Trial in Greater Perth (Western Australia).						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Umbrella Multicultural Community Services Inc.</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.umbrellacommunitycare.com.au/">https://www.umbrellacommunitycare.com.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Fiorda Kule						
<b>CONTACT PHONE:</b>	892754411						
<b>EMAIL:</b>	f.kule@umbrellacommunitycare.com.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	No	No	Yes	Yes	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
CLOSED	08.00am - 4.00pm	08.00am - 4.00pm	08.00am - 4.00pm	CLOSED			
<b>OTHER INFORMATION</b>							
<p>Umbrella Multicultural Community Care Services Inc. has partnered with local and interstate organisations to deliver the new Aged Care System Navigators Trial in Perth greater Metro. Umbrella’s project will be delivered in the Perth metropolitan regions through the following activities: 1. Community Hub – Internet café drop-in centre, Multicultural library; a. Umbrella Inc has opened up a new drop-in style program at our Belmont office where people (60+) can attend with their IT enquiries and solve minor IT issues. b. Umbrella Inc also operates the Community hub collects and holds extensive information about the available services community aged care services, or how to contact MyAgedCare. It is open Monday to Friday and people can pop in anytime with any aged care related issues or call 08 9275 4411 and speak to Fiorda or Henrietta 2. Aged care information and support van – Outreach; Our Support Van is a mobile service and can provide outreach information services and seminars.</p>							

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## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	North West - Western Australia						
<b>TRIAL SITE NAME:</b>	Aged Care Navigator Intergrated Hub North West WA.						
<b>SERVICE PROVIDED:</b>	Delivery of one Integrated hub (specialist support worker activtiy and Information worker) in North West WA.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Advocare Incorporated</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.advocare.org.au/">https://www.advocare.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Justine Martyr						
<b>CONTACT PHONE:</b>	08 9479 7566						
<b>EMAIL:</b>	rights@advocare.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
<b>Seminars</b>	<b>Distribution of Tailored Information</b>	<b>Assistance with Form Filling / Application Process</b>	<b>Outreach Services</b>	<b>Group Support by a Staff Member</b>	<b>Individual Support by a Staff Member</b>	<b>Group Peer Support by a Volunteer</b>	<b>Individual Peer Support by a Volunteer</b>
Yes	Yes	Yes	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
<b>OTHER INFORMATION</b>							
<p>Advocare's specialist advocate provides information; outreach sessions; workshops and face-to-face support about how to access and navigate aged care and overcome some of the barriers to accessing care. Call us now to arrange a session or to access support from our specialist advocate.</p>							

PLEASE NOTE: Due to COVID-19 the above operating hours and activities may be temporarily altered. Please contact the organisation to confirm

## Aged Care Navigator Trial Site Locations & Contact Details

<b>STATE/TERRITORY :</b>	Western Australia						
<b>TRIAL LOCATION:</b>	Mid West - Western Australia						
<b>TRIAL SITE NAME:</b>	Aged Care Navigator Intergrated Hub Mid West WA.						
<b>SERVICE PROVIDED:</b>	Delivery of one Integrated hub (specialist support worker activitiyinformation worker activitiy) in Mid-West WA.						
<b>NAME OF PARTNER ORGANISATION:</b>	<b>Advocare Incorporated</b>						
<b>PARTNER WEBSITE:</b>	<a href="https://www.advocare.org.au/">https://www.advocare.org.au/</a>						
<b>CONTACT DETAILS</b>							
<b>CONTACT PERSON:</b>	Justine Martyr						
<b>CONTACT PHONE:</b>	08 9479 7566						
<b>EMAIL:</b>	rights@advocare.org.au						
<b>NAVIGATOR ACTIVITIES PROVIDED</b>							
Seminars	Distribution of Tailored Information	Assistance with Form Filling / Application Process	Outreach Services	Group Support by a Staff Member	Individual Support by a Staff Member	Group Peer Support by a Volunteer	Individual Peer Support by a Volunteer
Yes	Yes	Yes	Yes	No	Yes	No	No
<b>OPERATION HOURS</b>							
<b>Monday</b>	<b>Tuesday</b>	<b>Wednesday</b>	<b>Thursday</b>	<b>Friday</b>			
<b>OTHER INFORMATION</b>							
<p>Advocare's specialist advocate provides information; outreach sessions; workshops and face-to-face support about how to access and navigate aged care and overcome some of the barriers to accessing care. Call us now to arrange a session or to access support from our specialist advocate.</p>							

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