

AGED CARE NAVIGATION SERVICE



HOW TO ACCESS SERVICES

What is the Aged Care System Navigation service?

The aged care system can be complex and hard to find your way around. The Aged Care Navigators are a free and independent service that provides reliable information about:

- the types of Aged Care services that are funded by the Australian Government;
- how to access these Aged Care services;
- your rights and responsibilities;
- registering with My Aged Care;
- the aged care supports available in your area;
- how to compare services, facilities and prices;
- other options if you are on a waiting list for services;
- and much more.

How do I access the service?

There are 64 Aged Care Navigation services currently on trial in every State and Territory in Australia. The trials are spread across a range of locations, including metropolitan, regional and rural/remote. Each location is different and is set up to meet the needs of their particular community. They all offer consistent information about how to access aged care supports and have people who understand aged care at both a local and national level.

To find out what's happening in your local area, please visit www.AgedCareNavigators.org.au